

Agenda Item 47.

TITLE	Pharmacy closure - FE713 - Lloyds Pharmacy, Winnersh RG41 5AR
FOR CONSIDERATION BY	Wokingham Borough Wellbeing Board on 9 th February 2023
WARD	None Specific
DIRECTOR/ KEY OFFICER	Matt Pope, Director of Adult Services Karen Buckley, Consultant in Public Health, Wokingham Borough Council

Health and Wellbeing Strategy priority/priorities most progressed through the report	Pharmaceutical services play an important role in the health and wellbeing of communities and contribute to several priorities across the Berkshire West Health and Wellbeing Strategy and Wokingham's Strategy into Action.
Key outcomes achieved against the Strategy priority/priorities	Pharmacy services contribute to: <ul style="list-style-type: none">• Reducing the difference in health between different groups of people.• Supports individuals at high risk of bad health outcomes to live healthy lives.• Helps children and families in early years.

Reason for consideration by Wokingham Borough Wellbeing Board	1.1 To note receipt of the NHS notification of the termination of contract and subsequent close of FE713 - Lloyds Pharmacy, Winnersh RG41 5AR. 1.2 To note the summary of impact of the closure. 1.3 To approve the publication of the supplementary statement of change.
What (if any) public engagement has been carried out?	None
State the financial implications of the decision	None

RECOMMENDATION

That the Wokingham Borough Wellbeing Board:

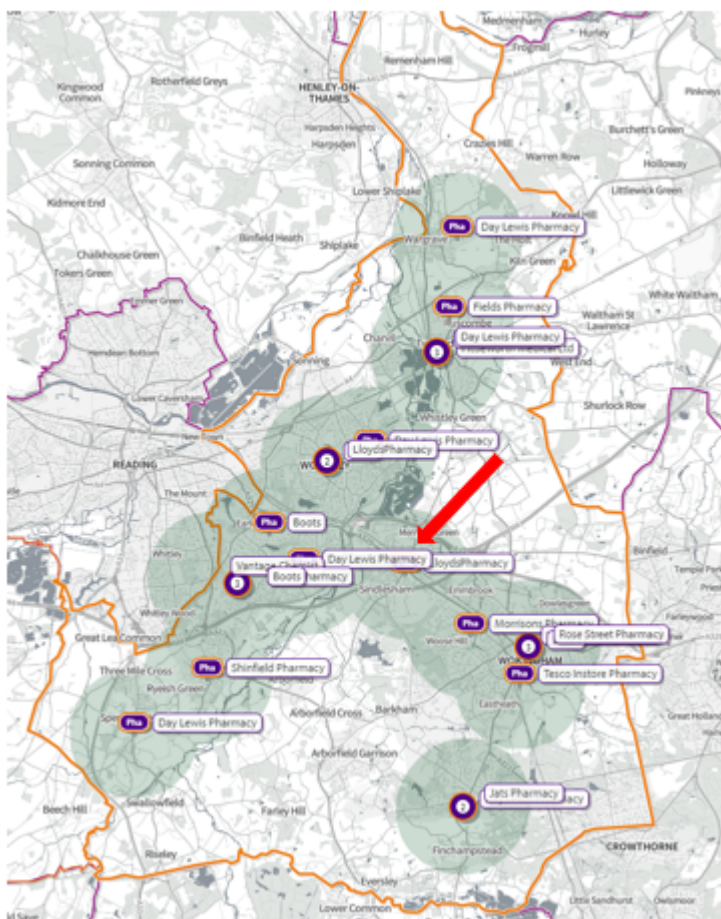
- 1) To note the summary of impact
- 2) To approve the recommendation to publish a supplementary statement of change.

SUMMARY

The *Health and Social Care Act* (2012) gave the responsibility to Health and Wellbeing Boards for developing and updating Joint Strategic Needs Assessments (JSNAs) and Pharmaceutical Needs Assessments (PNAs). The NHS Act (2006), amended by the Health and Social Care Act (2012), sets out the requirement for health and wellbeing boards to develop and update PNAs. Relevant legislation under the Act is section [128A Pharmaceutical needs assessment](#).

PNAs are used and referred to in applications by those wishing to open new pharmacies, dispensing appliance contractor premises. It is used by NHS England and NHS Improvement to determine applications and, NHS Resolutions refer to them on appeal.

NHS England South East formerly notified Wokingham Wellbeing Board democratic services contact on the 25th January that they had been informed by Lloyds Pharmacy that they are terminating their pharmaceutical contract address: Lloyds Pharmacy – in Sainsburys, King Street Lane, Winnersh, Berkshire RG41 5AR (ODS Code: FE713) effective on 14th February 2023.



Analysis of Issues, including any financial implications

Essential Services

Essential services offered by all pharmacy contractors include:

- Dispensing Medicines
- Dispensing Appliances
- Repeat Dispensing
- Clinical governance
- Discharge Medicines Service
- Promotion of Healthy Lifestyles
- Signposting
- Support for self-care
- Disposal of Unwanted Medicines

The closure of FE713 would see a reduction in the overall availability of essential provision however, the current PNA outlines there is additional capacity overall to provide more, and therefore it is likely that current service provision will provide coverage. It will, however, result in an increase in the average number of dispenses in some pharmacies. In 2020/21, Wokingham pharmacies dispensed an average of 7,605 items per month, slightly more than the national average of 6,675 per month. 77% of the prescriptions dispensed by FE713 are for patients registered to Woodley Practice and Brookside Practice and it estimated that the largest proportion of these come from their Branch Practices of Westfield Road Surgery (Woodley Practice) and Winnersh Surgery (Brookside).

Advanced pharmacy services

Advance services are NHS England commissioned services that community pharmacy and contractors and dispensing appliance contractors can provide subject to accreditation as necessary. As of January 2022 these included:

- New medicines service*
- Community pharmacy seasonal influenza vaccination*
- Community pharmacy consultation service*
- Hypertension case-finding service

*Delivered by FE713. The current PNA findings indicated that there was strong coverage and/or sufficient provision of these services in the Wokingham region and this included coverage in pharmacies just outside of the border. A closure of one pharmacy is therefore unlikely to significantly affect overall availability of this provision.

Access

In assessing the provision of services against the need of the population, access was determined the most important factor. Accessibility of services was determined by whether the Wokingham population resided within 1 miles of a pharmacy (for urban areas), or within 20 minutes' drive to a pharmacy (rural areas). FE713 is within an urban area. Its closure will result in 10,614 additional residents being excluded from the being within 1-mile radius of a pharmacy. Residents will remain within a 20-minute car drive to an alternative pharmacy. This area contains three neighbourhoods which are within the top 20% of the most deprived areas in Wokingham.

At the time of publication, there were 21 community pharmacies and 22 additional within 1 mile of the borough boundaries. This equated to 1.2 community pharmacies per 10,000 residents in Wokingham (paragraph 8.9), the national average is 2.2. The closure will decrease the ratio, although noting earlier comment about additional capacity being available within the system. Local analysis and discussion with the Local Pharmaceutical Committee confirms this remains the position.

FE713 opens 8am to 9pm Monday to Saturday and 10am to 4pm on weekends, a total of 72 hours per week. There are six pharmacies within a 2-mile radius of this site. When comparing hours of operation available to these six, there will be 30 minutes less each weekday morning and 2 hours less per mid-week evening. The 3 Wokingham pharmacies who open before 8am remain in operation. The closure of this site will reduce the number of pharmacies open after 6pm (12 to 11), the number of Saturday's opening (20 to 19) and the number of Sunday's openings (7 to 6). Boots Pharmacy (FLD94) which is within 2 miles provides full coverage of Sunday opening times.

GP dispensing practices

There are five dispensing practices in Wokingham – none of these are within a 1-mile radius of the site. Dispensing doctors provide services specifically to patients where there are no community pharmacies or access is restricted, mainly in rural areas. One of the requirements for the service is that patients live in a controlled locality. This site is not within a controlled locality.

Area Demographics

The location of this provision covers the Winnersh area and data shows a slightly higher percentage of residents from ethnically diverse communities live here in comparison to total population in Wokingham (19.6% compared to 15.4%); No significant variations in age demographic compared to Wokingham.

Recommendation

A supplementary statement (draft attached as Appendix A) is published outlining the changes to local provision. Noting the impact that the closure of this pharmacy has on access to services for residents (travel/transport) and, taking into consideration the availability of capacity within the local pharmacy system to provide additional essential and advanced service provision. It is recommended that undertaking a new PNA would be a disproportionate response. It is therefore recommended that a supplementary statement (draft attached as Appendix A) is published outlining the changes to local provision.

Partner Implications
Reduction in dispensing location in Wokingham.
Increase demand in services for remaining community pharmacy providers.
Health and Wellbeing Boards (and Local Authorities) may face judicial review where there is failure to develop and publish a PNA that complies with minimum requirements for documents, due process in development and publication dates.

Reasons for considering the report in Part 2
N/A

List of Background Papers
Wokingham PNA 2022-2025
Information pack for local authority health and wellbeing boards

Contact: Karen Buckley	Service Public Health
Telephone No:	Email Karen.Buckley@wokingham.gov.uk

APPENDIX A – SUPPLEMENTARY STATEMENT (DRAFT)

Health and wellbeing board logo and address

Supplementary statement to the Wokingham pharmaceutical needs assessment

Date pharmaceutical needs assessment published 1st October 2022

Date supplementary statement issued X February 2023

The following pharmacy has closed: FE713 - Lloyds Pharmacy, Winnersh RG41 5AR.

The pharmacy provided the following pharmaceutical services:

General and non-NHS services:

- New medicine service
- Seasonal flu vaccination service (at risk and not at risk groups)
- Prescription collection from local General Practices
- Appointment booking for consultations not required
- Private Consultation room
- Type 2 diabetes screening
- Vaccination service (non-NHS)

NHS services:

- Medication review service
- Emergency contraception (NHS)
- Vaccination service (NHS)

These services were provided at the following times:

Monday to Saturday: 8am to 9pm

Sunday: 10am to 4pm

The pharmacy closed on 14th February 2023

Supplementary statement issued by Karen Buckley

Post: Consultant in Public Health

Date: XX February 2023

This page is intentionally left blank